zimbra®
A SYNACOR PRODUCT

Zimbra Collaboration 9
Product Edition Comparison
for Business Service Providers

Product Feature	Network Edition		Business Edition	
Email	**Professional Edition**	**Standard Edition**	**Business Email Plus**	**Business Email**
Advanced Search	✓	✓		
Zimlets for Custom Extensions	✓	✓	✓	
Conversation Views	✓	✓		
Offline Web Client (Chrome & Firefox)	✓	✓		
Attachment Search	✓	✓		
Contacts	**Professional Edition**	**Standard Edition**	**Business Email Plus**	**Business Email**
Personal Distribution Lists	✓	✓	✓	✓
Global Address Lists (GAL)	✓	✓	✓	✓
MS Exchange Interoperability	✓	✓		
Calendar	**Professional Edition**	**Standard Edition**	**Business Email Plus**	**Business Email**
Calendar Feature	✓	✓	✓	
Group & Resource Scheduling	✓	✓		
MS Exchange Interoperability	✓	✓		
Tasks Feature	✓	✓		
Sharing Folders & Files	**Professional Edition**	**Standard Edition**	**Business Email Plus**	**Business Email**
Sharing & Delegation	✓	✓		
Briefcase	✓	✓		
Zimbra Docs	✓	✓		
Zimbra Drive	✓	✓		

Product Feature	Network Edition		Business Edition	
Zimbra Connect	**Professional Edition**	**Standard Edition**	**Business Email Plus**	**Business Email**
1-to-1 Chat	✓	✓	✓	
Buddy List Management	✓	✓	✓	
Emojis	✓	✓	✓	
Chat History	✓	✓	✓	
Presence Management	✓	✓	✓	
Group Chat	$	$	$	
1-to-1 & Group Video Calls	$	$	$	
Screen Sharing	$	$	$	
File Sharing	$	$	$	
Message Delivery & Read Awareness	$	$	$	
Corporate Messaging (Spaces and Channels)	$	$	$	
Desktop Clients	**Professional Edition**	**Standard Edition**	**Business Email Plus**	**Business Email**
Outlook for Windows (MAPI)	✓			
Outlook for Mac (EWS)	$	$		
POP & IMAP Email	✓	✓	✓	✓
CardDAV, iCal & CalDAV Clients	✓	✓	✓	✓
Mobile Devices	**Professional Edition**	**Standard Edition**	**Business Email Plus**	**Business Email**
Zimbra Mobile (ActiveSync)	✓			
POP & IMAP Email for Smartphones	✓	✓	✓	✓
CardDAV Contacts & CalDAV Calendar	✓	✓	✓	✓

Product Feature	Network Edition		Business Edition	
Server Administration	**Professional Edition**	**Standard Edition**	**Business Email Plus**	**Business Email**
Web Administration Console	✓	✓	✓	✓
Command Line Interface (CLI)	✓	✓	✓	✓
Integrated Anti-Spam & Anti-Virus	✓	✓	✓	✓
Postscreen MTA Security	✓	✓	✓	✓
SSL SNI	✓	✓	✓	✓
Real-time Backup & Restore	✓	✓	✓	✓
Hierarchical Storage Management (HSM)	✓	✓	✓	✓
Volume Compression	✓	✓	✓	✓
Volume Deduplication	✓	✓	✓	✓
Volume Management Tools	✓	✓	✓	✓
S3 Object Storage Support	✓	✓	✓	✓
SAML Single Sign On	✓	✓	✓	✓
LDAP & MS Active Directory Support	✓	✓		
Domain Management & Customization	**Professional Edition**	**Standard Edition**	**Business Email Plus**	**Business Email**
Multi-Domain Support	✓	✓	✓	✓
Domain Limitations (Users / COS / Quota)	✓	✓	✓	✓
Delegated Administration	✓	✓	✓	✓
Monthly Activity Reports	✓	✓	✓	✓
Delegated Admin Audit Log Browser	✓	✓	✓	✓
Per Domain White Label Web Client Branding	✓	✓	✓	✓

Product Feature	Network Edition		Business Edition	
Advanced, Business-Ready Features	**Professional Edition**	**Standard Edition**	**Business Email Plus**	**Business Email**
Custom Retention Policies	✓			
Litigation Hold	✓			
Archiving & Discovery	✓			
Smart Card & Common Access Card	✓	✓	✓	✓
S/MIME Digital Signatures & Encryption	✓	✓		
Two-Factor Authentication	✓	✓		
High Fidelity Document Preview	✓	✓		
Classification Tags	✓	✓		
Shared Items Sync on Zimbra Mobile	✓			
ActiveSync Allow / Block / Quarantine (ABQ)	✓			
ActiveSync Mobile Device Policy Management	✓			
Zimbra Support	**Professional Edition**	**Standard Edition**	**Business Email Plus**	**Business Email**
Communities & Forums	✓	✓	✓	✓
Email & Phone Support (8x5)	✓	✓	✓	✓
Premier Support (24x7)	$	$	$	$
Elite (Support package for customers requiring full services for supporting and enhancing platform)	$	$	$	$
Elite + (Includes Elite Support and Network Edition core Source Code Support)	$	$	$	$
Zimbra Professional Services	$	$	$	$